

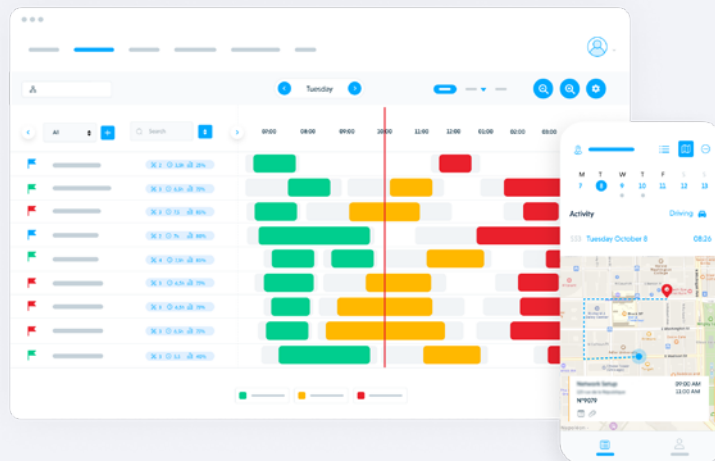


Empower your field technicians.

Simplify your technicians' daily activities with Praxedo's Field Service Management software.

Manage service calls and maintenance tasks from A to Z.

Over 1000 loyal customers • 40,000 daily users • 100,000 work orders per day • 16 years of experience



Up to 50% more productivity

Save time and improve tracking of field resources

- Optimization of technician routes and maximization of their workloads
- Visibility into field activities in real time
- Access to real-time insights for better decision-making



Improved responsiveness

Streamline operations and simplify management

- Modification of technician schedules in real time to quickly adapt to emergencies and constraints
- Service reports entered through smartphones/tablets
- Instantaneous data exchange between the office and the field.




Enhanced customer satisfaction

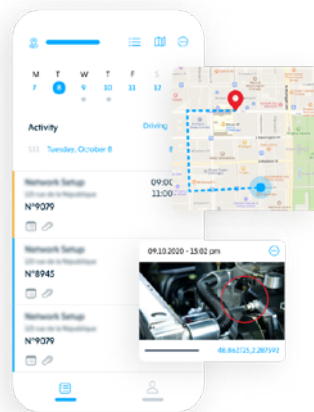
Improve customer retention and strengthen their trust

- Honor customer appointments and deadlines
- Update customers instantaneously during the service process
- Monitor and enforce Service Level Agreement (SLA)

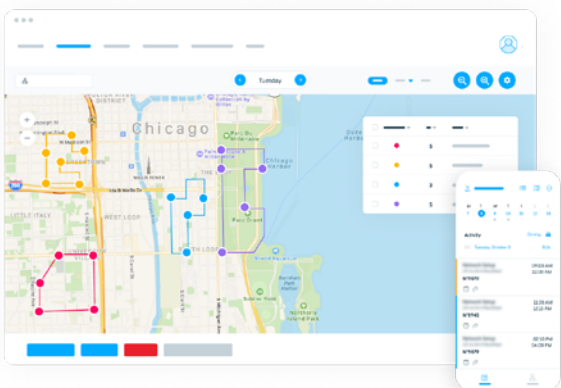
Praxedo: Two interconnected modules

A mobile app for the field workforce

- Available on Android and iOS 
- Real-time schedule updates
- Accessibility of the schedule on a map
- Richness of forms including photo capture, e-signature, etc.
- Track consumables and items (products, billable hours)
- Remote collaboration and document sharing
- Self-scheduling of jobs nearby
- Online/offline mode



A web interface for operations management



- Intelligent dispatching based on specific parameters: technician skill sets, distance, availability
- Automated and map-based scheduling
- Optimization of routes and geolocation of technicians
- Scheduling of recurring tasks (service, maintenance)
- Time capture (technician, work order)
- Customized business indicators
- Customer portal



Fully cloud-based: Web and mobile technologies with continuous updates



Custom configuration according to your business processes



Easy integration to existing third-party systems

Customers that place their trust in us



Contact us



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Request a demo