



Webfleet Electronic Proof of Delivery (ePOD)

Cut paperwork and track proof of delivery or service

With the ePOD feature in the Work App, you enable your drivers to link signatures, photos and notes to planned jobs, and get notified of new attachments in real time. Access all proof with ease via Webfleet or API — easily shareable with customers to accelerate the order-to-cash process.

BENEFITS



FOR DISPATCHERS

- Receive real-time notifications when jobs have been executed.
- Immediately share delivery reports with your finance team to speed up invoicing.
- Notify your customers about proof of delivery status.



FOR DRIVERS

- Digitalise your proof of delivery, eliminating paperwork.
- Get ePOD fully integrated into workflow—no extra tools needed.
- Add signatures, images and notes as proof of delivery with a few taps.



FOR CUSTOMERS

- Know the where and when: view order status and proof of delivery details in real time.
- Trust in the digitally registered time and location of proof of delivery.



FOR INTEGRATORS

- Get all ePOD details via API—view signatures, images and notes.



FEATURES



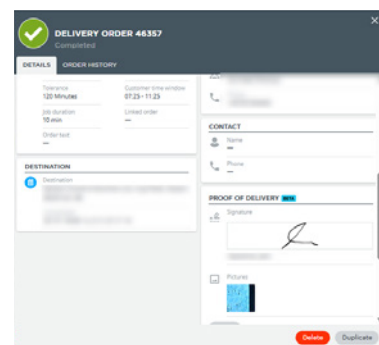
SEAMLESSLY SYNC JOBS WITH PROOF OF EXECUTION

Assign jobs to drivers through the Work App with full ePOD integration. Keep everything connected, traceable and centralised by digitally attaching signatures, photos or notes to each order. Set prompts for drivers to capture proof of delivery as part of their workflow— let no jobs go undocumented.



PROOF ALERTS AND ACCESS, ALL IN ONE PLACE

View all scheduled jobs in the order module with a dedicated column to track proof of delivery status. Receive real-time alerts in Webfleet or via email as each step is completed. Instantly access all proof of delivery details—including signatures, photos, and notes—right from your dashboard.



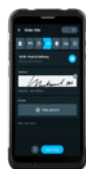
KEEP CUSTOMERS INFORMED, EVERY STEP OF THE WAY

Improve customer experience by sharing delivery details with clients. Keep an organised record by downloading a PDF summary of each completed order with timestamps, order details and attached delivery proof. Store and access all details digitally via Webfleet or API. Go paper free. to skip manual searches and speed up your order-to-cash process.

WHAT YOU NEED



NAV, APP-NAV-1
or LIVE tariff



Webfleet
Work App



Can be used in Android
devices. Optimised for
Webfleet PRO M
and Webfleet PRO X

webfleet

Order details

Order number	0000342
Status	Completed
Completion date	23.12.2024, 10:30 AM
Type	Delivery
Destination	Maximilianstraße 12, 80539 München, Germany
Order description	The delivery includes three large boxes, each containing fragile items such as glassware and electronics. Please ensure that all boxes are handled with extreme care to avoid any damage during transit.

Driver details

Driver	Lukas Schneider
Phone	+49 176 12345678

Contact details

Contact	Marius Fischer
Phone	+49 172 98765432

Proof of delivery details

Signature	
Signed by	Marius
Pictures	
Note	All packages were successfully delivered to the specific address without any issues. The recipient inspected the items upon arrival and confirmed that everything was intact and in good condition. No damages or discrepancies were reported.
Date	23.12.2024, 10:30 AM
Location	Maximilianstraße 12, 80539 München, Germany



Let's drive business. Further.

webfleet.com

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Fleet Care